



Your rates at work

Long Term Plan 2021-2031

Thank you for your engagement and contribution to our Long Term Plan 2021-2031 to ensure the next 10 years deliver on your vision for a thriving Central Hawke's Bay.

Your first rates instalment will reflect the recently adopted plan and will include some changes to account for the alteration and or improvement to some services.

Improved Kerbside Collection Service:

For kerbside recycling (which is collected through a targeted rate for houses with the services available to them) has been extended beyond Waipawa and Waipukurau to also include the rural communities of Takapau, Otāne, Ongaonga, and Tikokino.

The townships of Waipukurau and Waipawa will see the addition of a third teal crate for cardboard and paper. The improved service will come into effect from 1 August 2021.

Watch this space for more information on coming changes!



Extension of Stormwater catchment zones:

For stormwater, the zones historically only applied to Waipawa and Waipukurau catchments. From 2021/2022 these have been extended to include Takapau and Otāne, but at a lesser rate (12% and 16% respectively) than the main towns pay to reflect the lower level of stormwater infrastructure available to them. This rate is being phased in over five years and will fund the improvement of the infrastructure into the future.

Central Business District:

For general rates, a differential has been set up for the Central Business District (CBD) in Waipawa and Waipukurau that will get phased in over 5 years. For 2021/2022 businesses in the CBD zone will pay 110% of the general rate compared to properties outside of the zone.

For ratepayers who pay by automatic payment, you may need to review and alter the amount you pay to reflect the first rates instalment. If you require assistance with this, get in touch with our Rates team on **06 857 7738** or make the switch to direct debit and have peace of mind that the correct amount will get paid on time.

Flush your pipes before you start!

Some plumbing fittings have the potential to allow minute traces of metal to accumulate in water standing in the fittings for several hours. Although the health risk is small, the Ministry of Health recommends that you flush a cupful of water from your drinking water tap each morning before use to remove any metals that may have dissolved from the plumbing fittings. We are recommending this simple precaution for all households, including those on public and private water supplies.



Quotable Value Revaluation

Every council in New Zealand must complete a revaluation of the properties within its district at least once every three years.

Later this year, Quotable Value (QV) will be preparing the revaluation of land and capital values in Central Hawke's Bay on behalf of the Central Hawke's Bay District Council.

Property owners can check the current details recorded by Quotable Value for their property and organise for information to be updated online.

Simply, visit the Quotable Value website www.qv.co.nz/property-search/, enter your property address and click on the 'update Property Details' tab to advise Quotable Value of your changes.

The new values will come into effect for the 2022/2023 rating year.

Discount for early rates payment

Rates are due every year in quarterly instalments on 20 August, 20 November, 20 February and 20 May.

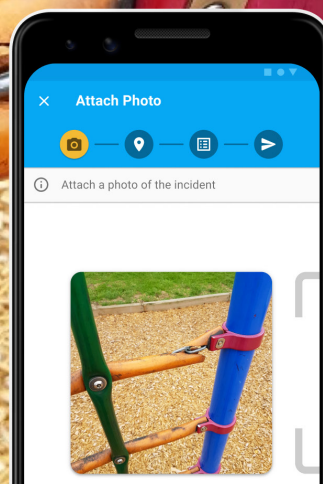
You can also pay your rates annually if you prefer, and if paid on or before 20 August every year you will receive a 2% discount.

For more information on payment options head to the Council website www.chbdc.govt.nz and search for Rates or contact our Rates team on 06 857 7738 or email rates@chbdc.govt.nz

Report issues to your council in less than 30 seconds

Snap Send Solve

For the benefit of communities everywhere



Snap Send Solve

Snap Send Solve is a smartphone app to help make reporting issues easy.

Free to download from the App Store and Google Play, Snap Send Solve is a platform that eliminates the complexity of knowing where and how to report incidents on the spot.

All our residents are encouraged to report issues with trees, footpaths, graffiti, dumped rubbish, water faults or any areas of concern in the local community via the application.

The Snap Send Solve app works by identifying the location the photo is taken using the phone's GPS data. It sends an email to the Council from your email address, including the incident type, notes, address of incident, photo, and contact details.

Central Hawke's Bay District Council

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