



# Making cents of your rates invoice

We know that for some, your rates invoice will look like a bunch of numbers on a page! We want to help you understand what all those numbers mean, to give you confidence in what you are paying for.

Take a look at the guide overleaf and if you have any questions, our Rates team are always eager to help. (Instructions overleaf).

## We rate email!

Help the environment and sign up to receive your rates invoice by email. Just fill out our online form on the Council website.

Go to [www.chbdc.govt.nz](http://www.chbdc.govt.nz), click on my property and then rates by email. You'll need a past rates invoice handy for your valuation information.

## Make the switch!

Keep it easy – make the switch to direct debit!

Switching to direct debit is easy, and it's the simplest way to pay your rates. Once you sign up for direct debit you'll:

- Avoid penalty fees for late or incorrect payments
- Have payments adjusted automatically from year to year
- Choose a payment frequency to suit your budget – weekly, fortnightly, monthly, quarterly or annually.
- No queuing, cheques or postage
- Have peace of mind
- If you would like to sign up on direct debit go to [www.chbdc.govt.nz](http://www.chbdc.govt.nz) to complete an online form.

## Flush your pipes before you start!

Some plumbing fittings have the potential to allow minute traces of metal to accumulate in water standing in the fittings for several hours. Although the health risk is small, the Ministry of Health recommends that you flush a cupful of water from your drinking water tap each morning before use to remove any metals that may have dissolved from the plumbing fittings. We are recommending this simple precaution for all households, including those on public and private water supplies.

## Rates Relief Available

**Rates Rebate:** If you are on Super, the pension, on a benefit, or your combined income is within a certain threshold then you may be entitled to a rate rebate.

**Rates Relief Policies:** Council have adopted new rates relief policies as part of our Economic Recovery Action Plan, to assist eligible residential, rural and commercial property owners in their recovery from COVID-19 and the declared drought.

**For further information on the relief available head to the Council website or call the Rates Department on 06 857 7738.**

## EXAMPLE ONLY

John Paul Brown  
123 Street Name  
Suburb Postcode

### RATES ASSESSMENT / TAX INVOICE

For Period: 1 July 2020 to 30 June 2021  
Instalment Number: 1 of 4

GST Registration No. 52-710-944

Valuation Number: 1095000000  
Land Value: \$45,000  
Capital Value: \$195,000  
Area: 697 sq m

Street Address: 123 Street Name, Suburb  
Description: Lot11 DP 54321

		RATES ASSESSED FOR: 1 July 2020 to 30 June 2021			
Description of Rates	Reason for Differential	Factor Value	Units	Rate	Amount
General Rate	District	Capital Value	195,000	0.10890	212.36
District Land Transport	Urban	Land Value	45,000	0.21871	98.42
Refuse Collection	Service Available	Fixed \$	1	30.18266	30.18
Sewerage Operations Rate	Service Available	Fixed \$	1	826.69604	826.70
Stormwater Operations	Catchment	Capital Value	195,000	0.09105	177.55
Water Supply Operations	Service Available	Fixed \$	1	789.32636	789.33
Recycling Collection Rate	Service Available	Fixed \$	1	99.8364	99.84
District UAC	UAC	Fixed \$	1	290.53401	290.53
Total Annual Rates 2020/21 (GST inclusive)					\$2,524.91

Rates Instalment Schedule			
Instalment	Period covered	Due Date	Amount
1	Jul - Sep	20/08/20	\$631.23
2	Oct - Dec	20/11/20	\$631.23
3	Jan - Mar	20/02/21	\$631.23
4	Apr - Jun	20/05/21	\$631.22
Amount to Clear 2020/21		\$2,474.41	
The Total to Clear amount of \$2,474.41 includes a 2% discount applicable if paid in full by 5pm 20/08/20.			

RATES TAX INVOICE 1 July 2020	
STATEMENT OF ACCOUNT	
Opening Balance 1 July 2020	\$0.00
Plus previous instalments charged	\$0.00
Plus penalty charges (GST exempt)	\$0.00
Plus/less adjustments	\$0.00
Less rebates & remissions	\$0.00
Less payments since 1 July 2020	\$0.00
This instalment 1 of 4 (Includes \$82.33 GST)	\$631.23
TOTAL NOW DUE 20 August 2020	\$631.23

\* 6% Additional Charge will be added to any portion of the current instalment not paid by 5pm on 20 August 2020

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#### 1 Your Valuation Number

This is required as a reference for payments.

#### 2 Property Values

- Land Value: used to calculate the District Land Transport rate
- Capital Value: used to calculate the general rate and stormwater operations rate

#### 3 Your legal description of your property

#### 4 Description of Rates (2020/2021 rate)

- General Rate** (0.10890 cents per dollar)  
Based on rateable capital value of all rateable land within the district. Pays for all or some of the cost for:
  - Community leadership, including administration, cost of democracy, community voluntary support grants
  - All regulatory activities, including district planning, land use and subdivision consent costs, building control, public health, animal control & compliance
  - Solid Waste, Parks & Reserves, public toilets, theatres & halls, cemeteries and miscellaneous property costs
- District Land Transport Rate** (0.21871 cents per dollar)  
Based on the land value of all rateable land in the district. This funds the operation and maintenance of the land transport system (roading network).
- Refuse Collection** (\$30.18)  
Pays for the collection of household and commercial rubbish (refuse) for houses in the collection area.
- Sewerage Operations Rate** (\$826.70 connected to the public sewerage system, \$413.35 not connected but within 30m of such a drain).

- This funds the maintenance, operation and capital upgrades of the sewerage collection, treatment and disposal systems in those parts of the District where these systems are provided.

- Stormwater Operations** (0.09105 cents per dollar)  
This funds the operations and maintenance, plus improvements on the stormwater drainage network for Waipukurau and Waipawa Stormwater Catchment Areas.

- Water Supply Operations** (\$789.33 connected, \$394.66 serviceable, not connected)  
This funds water supplies for Otane, Takapau, Waipukurau, Waipawa, Kairakau, Porangahau and Te Paerahi. This rate also includes the maintenance, operation and capital upgrades of water supplies and treatment.

- Recycling Collection** (\$99.84)  
Pays for Waipukurau & Waipawa kerbside recycling collections.

- District UAGC** (Uniform Annual General Charge) (\$290.53)  
This pays for economic and social development, a portion of the cost of solid waste, libraries and swimming facilities.

#### 5 Your total annual rates for the financial year

#### 6 Opening balance as at 1 July 2020

If there is a balance showing this may indicate an amount owing or a credit balance from the previous year. Contact the Rates team to discuss.

#### 7 Less rebates & remissions

If you applied for a rates rebate this will show here or if penalties have been reversed.

#### 8 Total now due 20 August 2020

This is what you owe for this quarter.